

Appendix 19: transcript of the clinic dialogue in Exercise 88.1:

NURSE: Sir, the **paramedic** has noted here that you are not **allergic** to any antibiotics.
Are you **allergic** to anything else?

PATIENT: Well, I once had a reaction to the **flu shot**.

NURSE: Ok. Sir, do you have any **health insurance**?

PATIENT: No, I don't. I don't usually have to fill any **prescriptions**.

NURSE: Well, I am going to remove your **bandage** and see how your arm is doing.

PATIENT: There is a pretty awful **blister** under there.

NURSE: Don't worry sir, our **surgeon** is wonderful and will take good care of you.